Welcome home,

Your move-in date is

Your address
1200 Normandy Place

Philadelphia, PA 19112

Mailbox

Secure Wi-Fi Credentials
Username:
Password:

Housekeeping service will begin on

Resident Services Hours
Monday-Sunday: 24/7

Housekeeping Hours
Monday-Friday: 8 am – 3 pm

Administrative & Sales Office Hours
Monday-Friday: 9 am – 6 pm
Saturday: 10 am – 5 pm
Sunday: 10 am – 4 pm

Contact
267.807.3002
normandy@aveliving.com

If there is anything we can do to make your stay more comfortable, please do not hesitate to call or visit Resident Services. Thank you for choosing AVE Normandy as your new home!

Sincerely,
Your AVE Team

Community Guidelines

At AVE, we're on a mission to help you Live Better®. We ask that you familiarize yourself with our community guidelines and thank you for your cooperation in keeping our community safe and enjoyable for all residents.

Resident Support

- For after-hours maintenance support, please call 267.807.3002. Your call will be routed to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours.

Parking

- Parking: Resident parking is available at 1201 Intrepid Avenue for $300 per vehicle. Premium on-site parking is also available for $500 per vehicle, subject to availability.
- Street Parking: Street parking is available on a first-come, first-served, basis, subject to posted limitations.
- EV charging: There are multiple ChargePoint EV Charging stations located throughout the Navy Yard.

Community Access

- You may access your community and individual residence through the Brivo Mobile App, Key Fob and/or pin.
- Key FOB: This key will provide you with access to the amenity spaces and your residence. Please contact your team should you need a replacement key. There is a $75 fee.
- MyDoorView: There is (1) MyDoorView callbox located near the main entrance. Download the mobile app and enroll to provide you and your guests entry.
- Lockouts: We kindly ask to always have your key fob with you. If you are locked out after-hours, please use the MyDoorView callbox for entry or call 267.807.3002 and it will route you to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours.

Pets

- Pets must be leashed at all times when outside your personal residence and in the Navy Yard. This is a requirement for use of Navy Yard parks, as well as required by the City of Philadelphia, which requires that dogs be on a six-foot or shorter lease. We ask that you please pick up after your pet every time to keep our community looking at its best.

Trash

- There are (2) trash rooms located on each floor with trash and recycling chutes.
- Secure waste in a trash bag prior to disposing in the designated chutes.
- Place all trash bags in the chutes. Please do not leave on the floors of the trash rooms.
- Break down cardboard boxes and place them neatly in the corner of the trash room. Do not place them down the chutes.

AVE

1200 Normandy Place | Philadelphia PA 19112 | 267.807.3002

Amenities

- Access on-demand remote workspace in our 24/7 Business Lounge, featuring 12 private work pods located on the first-floor business center.
- Achieve your health and wellness goals at our 24/7 fitness center with state-of-the-art strength and cardio facilities and 7 private fitness pods.
- Enjoy our complimentary hot beverage station offering coffee, tea, hot chocolate, and more, with comfortable lounge seating available on both the first and second floors.
- Seamlessly pick up your deliveries by signing up for complimentary package acceptance with mobile alerts. Our secure package closet, including cold storage, will be accessible 24/7 via key fob (coming soon). In the meantime, deliveries will be accepted by Resident Services.
- Treat your furry friends to our pet spa, open 24/7.
- Relax in our multiple Social Lounges with televisions, located on both the first and second floors and open 24/7.
- Enjoy friendly competition in our Gaming Lounge featuring a golf simulator, billiards, and shuffleboard. Located on the first floor and open 24/7.
- Unwind in the Zen Garden with firepit lounge, located on the second floor and open 24/7).
- Host events in our private party room with a kitchen, available for reservation.
- For fitness or fun, visit our Bike Lounge featuring secure storage and a repair station.
- Residents also enjoy access to the Navy Yard's six parks, totaling 20 acres of green space, open daily from sunrise to sunset.
- Relax and unwind at our Pool Deck, offering a resort-inspired outdoor retreat for residents.
- Our Podcast and Sound Studio will provide a dedicated soundproof space for residents to create, record, and produce audio content

Please contact your team by phone at 267.807.3002 or email normandy@aveliving.com should you have any questions.

Sincerely,
Your AVE Team